

# **My Medical Record – The Cheshire & Merseyside Story**

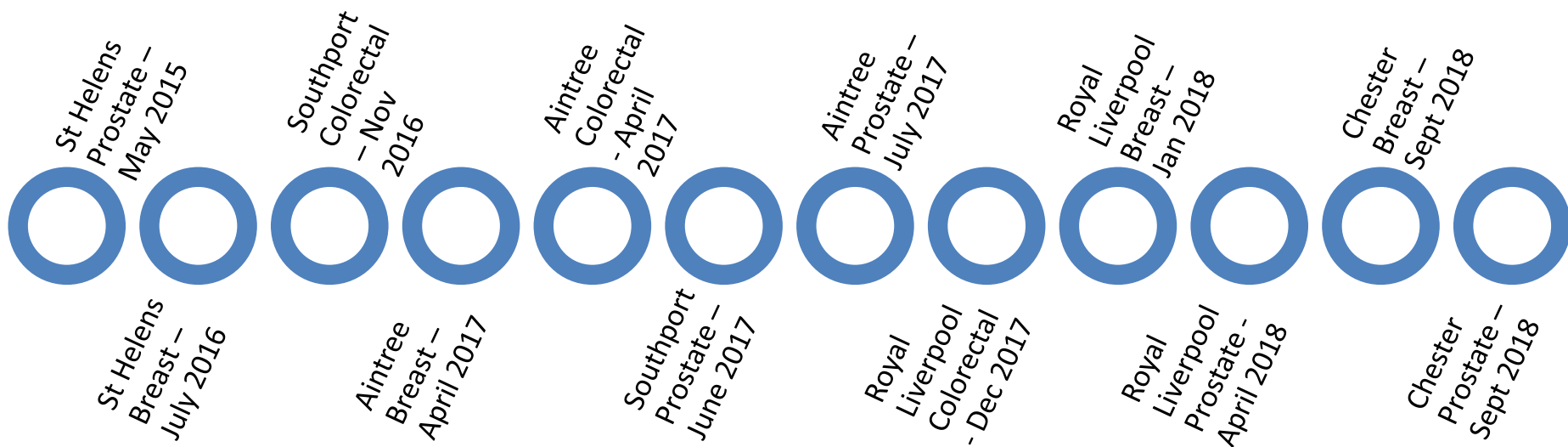
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Cancer Alliance**

# Who we are

- 12 CCGs
- 9 Acute Trusts (4 specialist/tertiary centres)
- 5 Trusts currently using My Medical Record as remote follow up solution across 12 MDTs;
  - ✓ 5 Prostate
  - ✓ 4 Breast
  - ✓ 3 Colorectal
- Other locally developed solutions in use

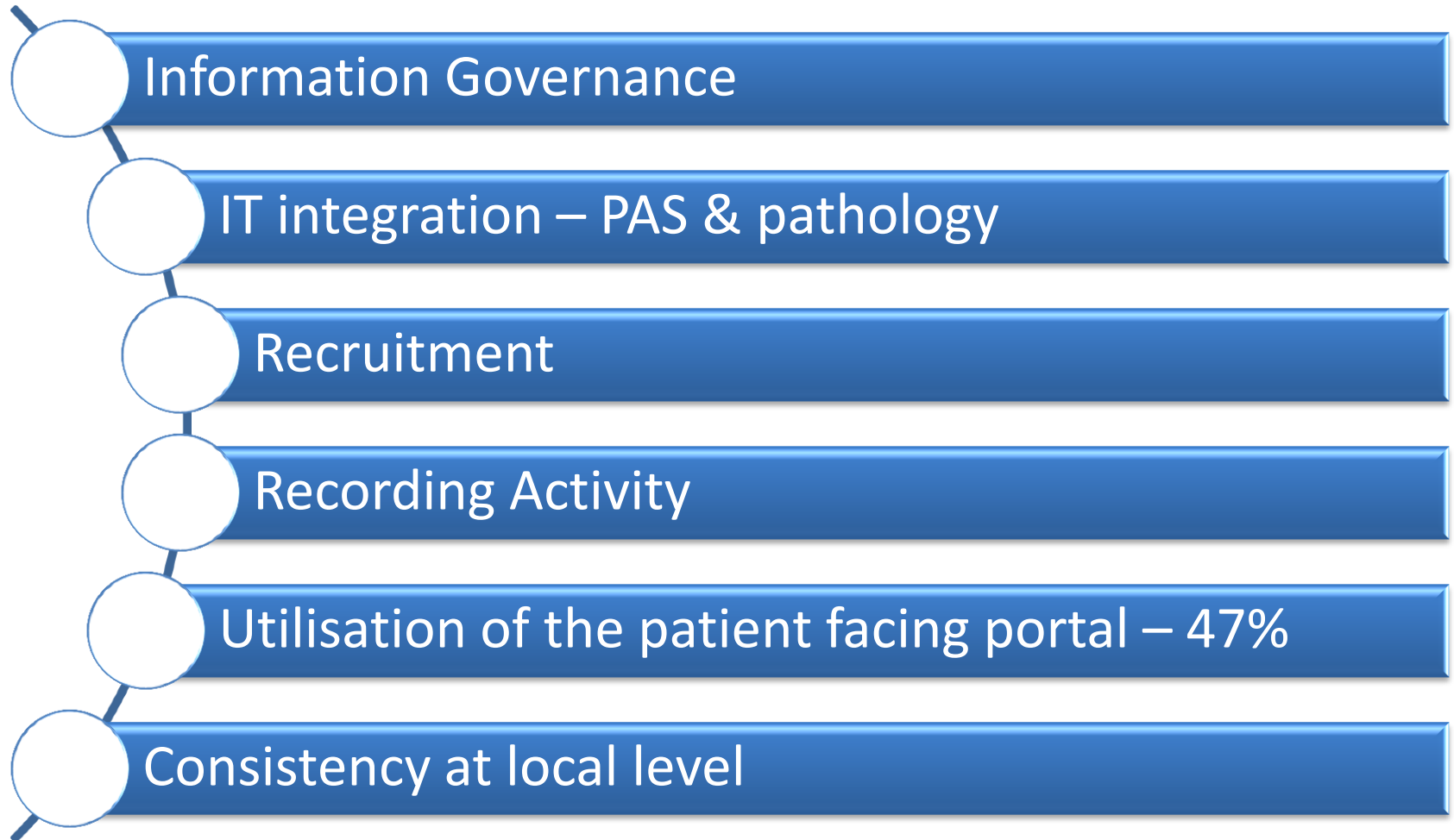


# Timeline of Implementation



- Over 2700 patients registered to date
- Warrington expected go live Dec 2018

# Challenges



# Benefits of My Medical Record

Regular calls to update on development requests – fortnightly catch up

Efficient handling of errors & issues – dedicated point of contact

Consistency across the region – changes can be made at scale

Reporting ability – to inform returns to NHSE etc.

Mutual benefits – sharing of ideas & best practice, two way feedback

E.g. Dual registration patient portal views

E.g. Option to save/download Health MOTs outside of the portal

# Wider Benefits



Timeliness of investigations

Reduced risk of loss to follow up

Released CNS capacity

Patient satisfaction

Focus on more clinically complex patients

# Top Tips



*Do sweat the small stuff*

Stakeholder engagement from the outset

Dedicated Project Management support

Clinical consensus on pathways and protocols

Support for the Support Worker role

# Still to come...



Gynae pathway



Lung pathway



Benign disease



Questions?